



Case Study



Fujitsu General is a globally recognised brand which produces and sells commercial and residential air conditioning units.

With 160 employees and a stream of visitors and contractors coming and going, Fujitsu General's facility in Sydney, Australia required an easy-to-use attendance register for the office that could be used by both employees and visitors alike.

We spoke to their People and Culture Advisor Darrin, to get the lowdown on how SwipedOn has transformed Fujitsu General's front desk operation.



SwipedOn was possibly the easiest new program implementation we have ever done. There was no training required as the interface is so straight forward for team members to grasp.

Location
Sydney, Australia

Industry
Retail & Consumer Goods

Employees
160

Challenge

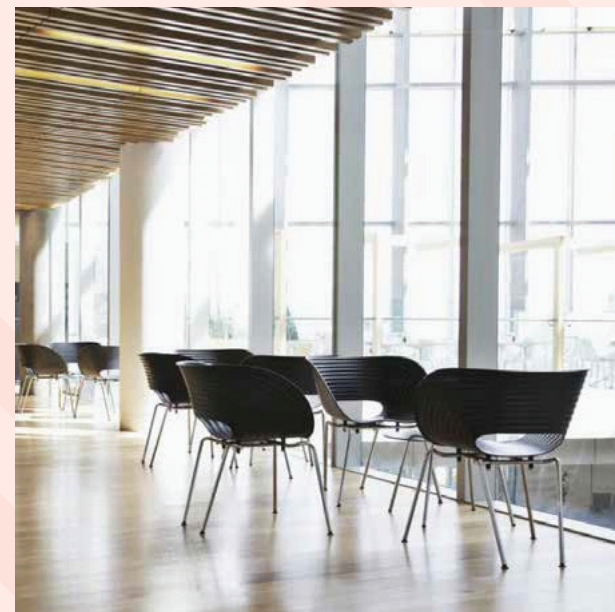
Modernizing the systems

What were the challenges your company faced which drove the need to replace your paper visitor book with a digital solution?

Prior to implementing SwipedOn, Fujitsu faced challenges around accurately recording the attendance of visitors and employees in their offices.

What were your company's highest priorities when you were looking for a visitor & employee management solution?

When looking for a visitor management solution their highest priorities were ease of use, easy backend interface and reporting and the ability to print ID visitor badges / stickers.





We know at any given time who is on site in any state. With easy reporting we can easily produce a site report for emergency evacuation drills.

Darrin, People & Culture Advisor

Challenges

- Unable to accurately record the attendance of visitors and employees in multiple offices
- No way of easily and efficiently printing ID badges for visitors
- The need for a quick way to account for employees and visitors during an emergency evacuation

Results

- The ability to record the attendance of visitors and employees
- A secure and safe tool to use for evacuation drills which accounts for both visitors and employees
- The ability to print ID visitor badges means the team can easily identify visitors on site
- Automated emails to 'person visiting' to advise visitor has arrived.

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To find out how your workplace can benefit from SwipedOn

Book a demo

Solution

Why SwipedOn?

What results did your company achieve by implementing SwipedOn?

With straightforward set up and easy to use features for admins, employees and visitors alike, SwipedOn met the requirements of Fujitsu General and, with a low cost, comparatively to other systems on the market, it was the perfect fit.



Is there anything specific to your industry which SwipedOn has proved an essential solution?

The task of managing the attendance of visitors and employees, as well as running emergency evacuation drills was instantly simplified.

What features of SwipedOn are the most beneficial to your company/industry?

- ⇒ Employee in/out
- ⇒ Easy visitor sign in
- ⇒ ID badge printing

What a list!

Is there any in particular that stand out or do they all play an important role in automating workplace management processes?

The three main features that the business find most useful are the digital employee in/out board, simple and easy visitor sign in and ID badge printing for visitors which includes a photograph of the visitor captured by the iPad camera. With these features, the Fujitsu team are now able to see how many people are on each site at any given time.

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