

CHEMICAL SOLUTIONS

Chemical Solutions is a chemical manufacturer based in Auckland, New Zealand. With 36 employees, this business uses SwipedOn to manage and automate processes at the front desk, where they have people moving in and out regularly. We spoke to their General Manager, Brett, to discover how SwipedOn has been instrumental in transforming their employee and visitor management processes.

Prior to using the SwipedOn visitor management system, the team at Chemical Solutions faced challenges around monitoring the movement of staff in and out of the building. This drove them to research an alternative front desk solution. With health and safety always the highest priority for this busy facility, Brett and the team at Chemical Solutions made the move to research a solution that would fit their needs.

The Priorities

When looking for a visitor management solution, the highest priority for Brett was health and safety; they needed to know who would be on their site at any particular time should there be an emergency. As a chemical manufacturer, it's not uncommon for an emergency evacuation to take place.

Why SwipedOn?

With the option to use the visitor management system as a digital in out board to monitor employee movements, SwipedOn was the perfect fit for Chemical Solutions. Further, the evacuation feature - which can be used offline and activated by simply shaking the iPad - is unique to SwipedOn.

 **LOCATION**
Auckland, New Zealand

 **INDUSTRY**
Chemical Manufacturing

 **EMPLOYEES**
36



The Results

The three key features of SwipedOn which have proven most beneficial to Brett and the team at Chemical Solutions are: easy visitor sign in, evacuation mode and visitor photo capture.

As a chemical manufacturing facility, health and safety protocol is of utmost importance, meaning that SwipedOn's evacuation feature is extremely beneficial for the team at Kemsol. The emergency evacuation operation has become much more streamlined, and staff have the ability to easily sign in and out.

Being able to account for all staff, visitors and contractors on site at the time of an emergency evacuation via the easy roll call on the iPad, is a lot easier than fumbling through paper logbooks and staff lists. In fact, the team at Kemsol didn't realise they were missing a quick and easy emergency evacuation roll call procedure until they implemented SwipedOn in their facility.

Final Thoughts

We asked Brett what he would say to someone looking to install a visitor management system in place of a paper visitor book and he commented "SwipedOn has been easy to deal with and back up support has been there when required."

Challenges

- No easy and quick way to perform emergency evacuation roll call
- No easy way to monitor who is on site at any given time
- Lots of manual procedures in different systems and wanted to streamline

Results

- Quick, easy and streamlined evacuation procedure
- Easy way to monitor the employee and visitor movements in and out of the building
- Visitor photo capture enables them to know exactly who is a visitor in the building

"SwipedOn has been easy to deal with and back up support has been there when required."

Brett / General Manager - Sales, Chemical Solutions

