CHETO TECHNOLOGICAL CENTRE

Based in Oliveira de Azeméis in Portugal, Cheto Technological Centre manufacture machines for depp hole drilling and are internationally recognised as the market leader in their field. We spoke to their IT manager, Nuno, to find out more about how SwipedOn has helped solve challenges in their reception area.

As a small business manufacturing for die, mold and oil/gas industries, Cheto Technological Centre in Portugal faced visitor management challenges around being able to identify who was going through their facility. And with 43 employees, it was important for them to direct the human resource that served to attend the visitors to other, more productive functions in the business. When looking for a visitor management solution, the company's highest priority was self check in from the visitors, ultimately allowing them to achieve the unmanned sign-in station.

Why SwipedOn?

Cheto chose SwipedOn specifically because of the simplicity in deployment and customization, but the key features which have benefited this manufacturing company are easy visitor sign in, and ID badge printing. Cheto didn't realise they were missing the Visitor agreements and NDAs until SwipedOn came into their life. They needed to have a self registration for visitors and to have them identified in their facilities and needed visitors to know the rules for entering their facilities. After implementing SwipedOn, the results were immediate, with visibly improved visitor flow but also flow from the delivery room.

◉ LOCATION
Oliveira de Azeméis, Portugal

▭ INDUSTRY
Manufacturing

👤 EMPLOYEES
43

Help us play a part in mitigating climate change

Did you know that for every new customer at SwipedOn, we plant a tree? And to say a huge thank you for our existing customers taking part in our case study, we've promised to plant a tree for every case study completed, so thank you to our awesome customers for helping us build a better planet, one tree at a time!

Challenges

- Identifying all persons entering the facility
- Directing human resource from the front desk to elsewhere in the business
- An automated, sel check-in service for visitors

Results

- Easy-to-use and fast visitor check-in process
- NDA agreement ensure visitors know the rules of the facility before entering
- Improved visitor and deliveries flow

> "We needed to identify who was going through the facilities and direct the human resource that served to attend the visitors to other functions."
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> **Nuno** / IT Manager, Cheto Technological Centre